



January 27, 2010

Dear Valued Customer / Vendors:

We at Sharp Corporation have been alerted by a customer that a potential problem exists with respect to wood pallets that may have been treated with Tribromophenol or other organic pesticides.

These pallets may cause adulteration to products and a potential health hazard to consumers. Sharp has decided to take an immediate action in response to this information.

As of February 1, 2010, Sharp will not ship any products nor receive any materials on wood pallets that are not constructed of North America sourced wood and that have not been subjected to a Heat Treatment process. These pallets should have visible markings identifying them as being "Heat Treated".

We have initiated an internal inspection to remove all non-heat treated wood pallets from our production and warehouse locations. It is anticipated that this activity will be completed on or before April 1, 2010.

Again, we recognize this decision may cause additional charges however, we place the safety of the consumer above all else. If you have any questions please don't hesitate to contact us.

Very Truly Yours,

Marc M. Feinberg
V.P. of Quality
Sharp Corporation